



information systems examinations board

This is to certify that

Monika Vashishtha

having satisfied the requirements of the
Information Systems Examinations Board
has been awarded the

**Foundation Certificate
in IT Service Management**

on

12/10/2005

Course Provider

Aim Academy

A handwritten signature in black ink, appearing to read "D. Clarke", is positioned above the title "Chief Executive".

Chief Executive

Certificate No: 990049442
01/11/2005

